

# Healthy Hounds Delivers!

Thanks for your interest in Deliveries for Donations by Healthy Hounds! Please review the following information regarding procedures for placing orders and receiving deliveries:

**Users of this service will directly help Retired Racing Greyhounds, because ALL purchases earn a 5% donation from Healthy Hounds to Greyhound Pets of America, Indianapolis ([www.GPAIndy.org](http://www.GPAIndy.org)) on the pre-tax total purchase. The donations will be remitted to GPAIndy on a monthly basis.**

**There is no charge for delivery**, and deliveries may be to your home or work address; whichever is easiest for you. The minimum order accepted for delivery is \$30 (pre-tax).

**Payment will only be accepted by check payable to Healthy Hounds.** This payment method helps enable the 5% donation (by eliminating credit card transaction fees) and simplifies the delivery process. Payment must be made upon delivery. Hopefully never necessary, but any check returned for insufficient funds will incur a \$20 NSF Fee.

**The area covered by the delivery service includes much of Metro Indy.** This area includes all of Marion County and portions of the surrounding counties. General boundaries are; to the West, State Road 267; to the North, State Road 32; to the East, State Road 9; to the South, County Line Road. If you have questions regarding your specific location, please give us a call.

**Deliveries are available on the 2<sup>nd</sup> and 4<sup>th</sup> Monday of the month.** The Regular Order Due Date will be due no later than 5pm on the 1<sup>st</sup> or 3<sup>rd</sup> Wednesday of the month for delivery on the following Monday.

**Orders may be submitted by e-mail, fax or phone**, and your order total and delivery day will be confirmed by phone or e-mail within 48 hours of placing your order.

**Delivery can be to your home or work address** and does not have to be to the same location each month. If someone will not be present to accept the delivery, a location will need to be designated for leaving the delivery and collection of the payment. Most of our current delivery customers are not home to receive the order, and simply leave a check in an envelope. When determining the delivery drop spot if someone will not be present, keep in mind that the weather may be wet or snowy on your delivery day. If the weather is wet, your order will be placed in a plastic bag if the drop spot is outside, but the product condition cannot be guaranteed once it is left in the location you designate.

**You will receive a 10% discount on your entire first order in appreciation for trying the service. If you establish a recurring monthly order, you will receive a second 10% discount on your next order. A recurring order is one that you designate as the set order you want to receive every month. Recurring orders will be delivered on the 4<sup>th</sup> Monday of the month. Recurring orders can be modified or canceled by the regular order due date.**



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**Download the delivery catalog at [www.gpaindy.org](http://www.gpaindy.org)**